

My Rewards How to Guide

2019

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Activate my account

- Click on “Activate” OR “First Time Login” and enter your username.
- If your username has been authorised access by your program provider, you will be required to setup your profile and a personal password.
- Once done – you are ready to use your program
- If you get an error trying to activate, simply call our tech support on 1300 857 787

Reset password

- If you have forgotten your password, simply click on the “forgot password” link. The website will ask you provide your username and the registered email address.
- Once the combination of username and email is authorised, an email will be sent to the registered email address with instructions to reset your password.
- If you have trouble, simply call our tech support on 1300 857 787

Save money on groceries

- As part of your benefits program, you get access to discounted gift cards to Woolworths and Coles. These gift cards need to be pre-purchased and can be delivered to you via email or Australia post
- Woolworths Gift Card – is called Wish Gift Card and can be used at Woolworths, BWS, Cellarmasters, Dan Murphy’s and Big W
 - Electronic Wish Gift Card – digital card, sent to your nominated email
 - Physical Wish Gift Card – physical plastic card, sent via Australia post to your nominated postal address
- **Coles Gift Card**
 - Electronic Coles Gift card – digital card, sent to your nominated email only for use at Coles Supermarket
 - Physical Coles Group and Myer Gift Card – Coles, MYER, Target, Kmart, Coles Express, Officeworks, First Choice liquor, Vintage Cellars, Liquorland
- **Save money on fuel**
 - Purchase a Caltex StarCash Digital giftcard for a discount. The Caltex StarCash Digital giftcard needs to be pre-purchased. Available at select Caltex fuel stations only. *To find a participating service station, go to the Caltex Site locator (<http://www.caltex.com.au/find-a-caltex>). Enter your location and select ‘StarCash Digital’ using the filter.*
- **Get cashback**
 - As part of your program, you can earn cashback for online shopping at retailers such as The Iconic, Uniqlo, Tarocash, Kathmanduand many more
 - To be eligible for the cashback, you need to click “Redeem” on the offer. This allows us to track and the retailer to authorise the cashback.
 - Once your purchase is approved (usually between 10 -15 days) you will receive the cashback as “points” in your account.
 - You can use the points to purchase things on the website, or simply withdraw it as cash.